

# CLAIMANT MEDICAL DATA SOLUTIONS

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CMDS CASE STUDY



## WE'RE TRANSFORMING MEDICAL RECORDS RETRIEVAL

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### CASE STUDY



One of America's Top 100 High Stakes Litigators and Personal Injury attorney firms reached out to CMDS. They had requested records from their traditional medical record retrieval vendor and had not been able to receive records from them for nearly 4 months. They needed these records fast - they turned to CMDS.



### CLAIMANT MEDICAL DATA SOLUTIONS

CMDS knows that you need Medical Records requests processed quickly and seamlessly. Our products and processes are designed by people who've been working in medical records retrieval for years. Now you can take advantage of every process improvement, tech optimization, and efficiency innovation we've learned over the years.



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# CMDS MEDICAL RECORD RETRIEVAL TIMELINE



1:00 p.m. - Introduction call, CMDS service level agreement signed and portal access completed by the firm. 3 sets of medical records were required.



2:44 p.m. - Medical record request placed with CMDS.



4:28 p.m. - First medical record obtained via EHR connection.



4:30 p.m. - Second medical record obtained via EHR connection.



3:00 a.m. - Third medical record obtained via EHR connection



CMDS was able to acquire 3 sets of records from three different facilities/providers in under 24 hours.



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